



05 December 2014

THANK YOU FOR YOUR SERVICE TO ARPANSA

Dear Jason,

Please accept my personal thanks for the excellent service you and your team at BLUELION Moving and Storage provided to the ARPANSA throughout the multiple stages of our Building Renovation Project between 2009 and September this year.

As you know, this project was a high value strategic imperative for the Agency. It was also highly complex, complicated by the fact that each stage of works needed to be broken down in numerous phases whilst causing minimum disruption to our most critical asset – our staff.

I remember our initial discussions when I stated this you and you confidently told me not to worry because you would take care of it. Being an experienced Project Manager, I must admit I was skeptical at the time. It's not often that I can say that my expectations were well and truly exceeded, but this is one of those occasions.

The relationship we formed, coupled with the caliber of your staff and the logistic support that underpins your operations, significant contributed to the success of the project.

Your 'can do' attitude, timely response, often to unrealistic requests, and your professional yet personal disposition is a credit to you and your team. This reflects highly on your entire business and sets the benchmark for the moving and storage industry in my opinion.

In speaking with the staff at ARPANSA, I have been told many anecdotes of how helpful your staff were and I personally witness this helpfulness many times. I took notice of the extra mile Bluelion was willing to go to help ARPANSA and I am sure this level of pride and customer focus is not confined to this Agency.

I take pleasure in providing you with my highest endorsement and I wish you and Bluelion the greatest of success in the future.

I highly recommend Bluelion to anyone needing a moving and storage solution.

Please ensure you pass my thanks on to your staff.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'J Mackay'.

TONY MACKAY

Director
Governance and Innovation
Office of the CEO
ARPANSA